

PROSPECTUS

Traditional Bathhouse Services and Massage Therapy Services

HOT SPRINGS NATIONAL PARK

**National Park Service
Department of the Interior**

Concession Contract No. CC-HOSP002-27

Prospectus issued: September 15, 2025

Notice to attend site visit due: November 13, 2025

Site visit: November 19, 2025

Questions due: December 12, 2025

Notice of Intent to Propose Due: March 6, 2026

If you plan to submit a proposal in response to this solicitation, you must notify Concessions Management Specialist Eric Nikkel via email at eric_nikkel@nps.gov no later than the date and time listed above. The National Park Service will not accept proposals from entities that do not provide this notice. Your email notification must include the name of the Offeror as it will be provided in the Offeror's Transmittal Letter or the name of the individual or entity who will sign the proposal on behalf of the Offeror.

Electronic Proposals Due: April 3, 2026

Prior to the electronic submission deadline, you will receive a welcome email message from the Service's Microsoft Teams platform at the email address you provide when you notify the Service of your intent to submit a proposal. You must accept the invitation before you can access the Teams site to upload your proposal.

Hardcopy of Offeror's Transmittal Letter Due: April 10, 2026

A hardcopy of the Offeror's Transmittal Letter must be received by the National Park Service no later than the time and date listed above. Submit the hardcopy (via U.S. Postal Service, FedEx, UPS, etc.) of the Offeror's Transmittal Letter with an original signature to:

National Park Service, Interior Regions 3, 4, 5
601 Riverfront Drive, Omaha, NE 68102
Attention: Eric Nikkel, Commercial Services Specialist

Read more about submitting questions, a notice of intent, and a proposal in the *Proposal Instructions*. The *Business Opportunity* contains additional information about the site visit.