



National Park Service  
U.S. Department of the Interior

Fort Stanwix National Monument  
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## Volunteer – Internship Opportunity

Division: Interpretation and Resource Management

Location: Steuben Memorial State Historic Site

Position: Customer Service Assistant

This person provides interpretive and informational services to visitors at Steuben Memorial State Historic Site, and may be the first point of contact at the site. This person also sets the tone for the visitors' experience during their visit to Steuben Memorial.

Major Duties:

- ☞ Greets visitors
- ☞ Orients and informs visitors about Steuben Memorial, partner sites, and Oneida County
- ☞ Answers visitor questions
- ☞ Answers phone calls
- ☞ Provides assistance with guided programs to both reserved and walk-in groups
- ☞ Wears VIP vest

For more information contact: Bill Sawyer at 315-338-7730 or [william\\_sawyer@nps.gov](mailto:william_sawyer@nps.gov)