



Flight 93 Volunteer Newsletter

July 2008



Summer Staff Changes At Memorial Office

Virginia Raborn

known to many of you as Ginger, has graduated from Indiana University of Pennsylvania with a B.A. in Archeology. She has completed the Student Career Experience Program (SCEP) with the NPS and is currently searching for a permanent position within the Service at another Park site. Ginger has been a valuable part of the team at Flight 93, beginning her service here in 2004 as a Student Conservation Association (SCA) intern. After completing a year as an intern, the NPS brought her back as a SCEP Park Guide.



During Ginger's time here, she has accomplished a variety of tasks. Many at the office recall her first day, September 11, 2004, as her "trial by fire." She was responsible for coordinating the design entry registration from the Park Office. Ginger assisted the design competition staff in the opening of the design competition entries setting up the Stage I design competition exhibition. As a greater challenge, she was asked to co-manage the Stage II Design Finalists exhibition at Georgian Place during the summer of 2005 when she was responsible for volunteer staff scheduling and physically staffing the exhibit for more than 151 hours over the three months the exhibition was open. Ginger has worked alongside the Ambassadors at the temporary Memorial, sharing the story of Flight

93 with the thousands of visitors who travel there each year to learn about their bravery. She has worked countless hours with the collections, spending time gathering tributes, cleaning, cataloging and archiving. She recently compiled a "Green Office Guide" for the daily operations of the Park Staff. Ginger's energetic spunk, passion for the environment and easy going nature will be deeply missed by the Park staff at Flight 93 National Memorial. We wish Ginger all the best in all her endeavors.

Jessica Schrock, was hired as a seasonal Park Guide at Flight 93 for the summer. She is a Somerset native entering her senior year of undergraduate studies in Communication at West Virginia University. Jessica began her training earlier in June and will be working most of her time at the Memorial. She will remain on staff through the middle of August when she returns to school.

101 Critical Days of Summer

Volunteers may have noticed the safety messages inside the sliding drawer at the Memorial or the clipboard on our bulletin board in the Office. These messages are a safety initiative within our Pennsylvania Parks to have an enjoyable and most importantly, a safe summer. If you have time, you're encouraged to read each memo. I will also be including one tip each newsletter that is pertinent to your volunteer work at Flight 93. This month slip/trip prevention tips were relevant to the walking surface at the Memorial. Many

have already noticed the stations which have been placed to keep visitors away from the existing ruts.

Slip/Trip/Fall Prevention Tips

- Distraction often leads to inattention to footing-don't get complacent!
- Floor Condition-keep floors in good condition and free from defects that create trip/slip hazards (broken tile, torn carpet)
- Keep aisles, passageways, and walkways clear of materials that may hinder emergency evacuation
- Keep stairs/ramps clean, free of obstructions or slippery substances
- Paper clips, toothpicks, rubber bands, pencils and presumed "harmless" little things left on a hard surface will cause an unexpected slip or fall

Outdoors:

- Watch footing on trails, slopes, hills and even sidewalks
- Sticks, trees, roots, ruts, loose rock, gravel etc. can cause a trip and fall

NPSafe
Safe Acts & Attitudes Foster Excellence

July Calendar:

- July 1 Friends of Flight 93 Meeting 6 p.m. at Park Office in Somerset
- July 4 Independence Day



Trivia

What time was Flight 93 originally scheduled to land in San Francisco?

Last month's question: *According to the 9/11 Commission Report, how many individuals had tickets to fly on Flight 93 the morning of September 11, 2001, but never showed for the flight?*

The answer to last month's trivia question is 5. The FBI interviewed and cleared them all.



Upcoming Dates:

- August 2 Task Force/Commission Meeting at Somerset County Courthouse – 10 a.m. / Shanksville Community Picnic 12pm - ?

Contributors:
NPS Staff
Donna Glessner
Jason Cohn

Getting It Right

Last month we reported to you that our office manager, Skaidra had been diligently working to add new content to the Park website. We failed to include the efforts of our superintendent, Joanne Hanley, who has made informing the public about the Memorial efforts through the website one of her many priorities this summer. If you have the opportunity to view the site, the fundraising video, phase I construction plans and interview with Paul Murdoch have been recently added. This is a good tool to refer visitors to when they ask additional questions about the upcoming temporary Memorial move and the plans for the future Memorial.

September 11, 2008

Planning is still ongoing for this year's Memorial service. At this point, we can share with you that there will be an evening service beginning at 7 p.m. on September 10th, at the Somerset Alliance Church. This service will be the longer of the two, with music by the Somerset Community Band. On September 11, there will be a brief morning service at the new temporary Memorial site. As further information becomes available we will make sure to share it with you.

Sweatshirts In July

I am placing uniform orders for our newest volunteers. Any volunteers wishing to purchase a sweatshirt (NPS Volunteer Logo [green] for anyone or Ambassador sweatshirts [grey] for Ambassadors) in addition to what you have, please cut out the form on the right hand column and return it to me no later than Monday, July 14th. If you're a new Ambassador and have already provided me with your size, you can disregard the order form. Cost is \$15 for S-XL sizes. Please add a dollar for each additional size larger than XL.

Volunteer Sweatshirt Order Form

Please submit payment with order. Checks can be made to "Young Designs." Additional size block for couples.

Name(s): _____

Please circle size:

Small Medium Large XL

Other: _____

Please circle size:

Small Medium Large XL

Other: _____

Total number of items ordered: _____

Items will be ordered by July 18th and should be in by mid-August.

Comments

FOR EACH BRAVE AMERICAN WHO SACRIFICED HIS OR HER LIFE ON FLIGHT 93 THERE LIVES A GRATEFUL AMERICAN.

This comment card was signed and left in the comment box last summer.