



Flight 93 Volunteer Newsletter

August 2008

Upcoming Events Scheduled At Flight 93

Iron & Steel NYC to Shanksville

On August 23rd, a contingency of Fire Department of New York (FDNY) and members of the Fire Family Transport Foundation will leave from Floyd Bennet Field-Brooklyn, for Somerset. This group raises money so they can assist families of ill, injured, or deceased firefighters by providing transportation around the city. The group will be traveling by motorcoach and motorcycles (and an antique fire engine).

The following day, August 24th, the procession will leave Somerset at 8:30 a.m. for Shanksville. At 10:00 a.m. a memorial dedication service will be held at the Shanksville Firehouse. During the service, members of the FDNY and Fire Family Transport Service will present a piece of the WTC in the shape of a cross to the Fire Department and the community. Those with internet access can log onto www.ironandsteelnyctoshankville.com, www.shanksvillefirecompany.org or for more information about the Fire Family Transport you can visit their website at: www.firefamilytransport.org.

The 10 AM dedication program is open to the public.

Memorial Ambassador Meeting

Tuesday evening, August 26th there will be an Ambassador meeting at the Temporary Memorial at 6:30 p.m. Please come to provide us with comments, *suggestions and solutions* about how we can improve the setup of the new Temporary Memorial. If you cannot attend this meeting, but would like to

provide input, please send your written comments/suggestions to the Park Office by August 26th.

Low Life Rider Charity Ride

August 31st more motorcycles plan to ride to the Memorial from Altoona. The group expects as many as 600 motorcycles to attend this ride. The ride is scheduled to stop at the Memorial around 2 p.m. They have requested to *not* have presentations, so they can make their visit and continue the ride.

September 10, 2008

Similar to the evening service last year, a Memorial Service will be held at the Somerset Alliance Church beginning at 7 p.m. The theme of the service is: "Their courage, our commitment". Special music will be provided by the

Somerset Community Band. Please contact Adam if you are interested in handing out programs at this evening program. Ambassadors can wear their oxford cloth (blue) button down shirts. Volunteers can wear their new green polos.

You can assure visitors that both this service and the September 11th service are open to the public. They can get more information at the park website.

September 11, 2008

On the morning of the 11th a service will be held rain or shine at the Temporary Memorial. It will begin at approximately 9:45 AM and will include the ringing of the Bells of Remembrance and the reading of the forty names. This service will be about an hour in length. Please contact Adam if you would like to assist with programs at this service. Dress will be the same as the evening service on 9-10-08.



The maintenance crews from Johnstown Flood National Memorial & Allegheny Portage Railroad National Historic Site and Greg Walker, Stonycreek Township Supervisor, worked daily to make the move across the road possible.

September Calendar:

- Sept. 1 Labor Day-NPS Office Closed
- Sept. 5,6,7 Mountain Craft Days--Farmers and Threshermans Jubilee
- Sept. 10 Memorial Service Somerset Alliance Church, 7 p.m.
- Sept. 11 9:45 A.M. Memorial Service at the Temporary Memorial



Trivia

Last month's question: *What time was Flight 93 originally scheduled to land in San Francisco?*

The answer: 11:15 A.M. Pacific Time

News ideas? Please send your ideas/thoughts/Memorial experiences to the volunteer coordinator for upcoming issues of *Volunteer*.

Ambassador Notes

The NPS office regularly receives positive comments about the services of the Ambassadors. We have on occasion received some suggestions and criticisms too. To better share these things with you, I've decided to bring back an old feature of the newsletter. Some Ambassadors may recall Diane Garcia, from Allegheny Portage Railroad, and a column she published in the newsletter years ago entitled, "Overheard at the Memorial". Beginning in September's issue of *Volunteer*, "Overheard At the Memorial" will highlight positive experiences, corrections, criticisms and suggestions.

This month, I have included a variety of important reminders for you as we prepare for the most important time of the year.

- Large events, such as motorcycle rides, tribute ceremonies, etc. *require* a park permit. If you hear in advance that a group is planning an event, have their organizer contact the park office. The permit application is available on the park website too.
- Please review the Standard Operating Guidelines in your Ambassador Handbook. Bee stings, cuts, and scrapes may seem like un-reportable incidents, but they ***must*** be documented!
- Do not leave the presentation notebook unattended or out for visitors to flip through. It is a tool for *you* to use. Looking at photos with no explanation is not helpful and may even be misleading to visitors. Also, letting the book out on the counter causes lines and unnecessary congestion in the shelter. If you would like to talk about the book, please contact Adam or Barbara at the office or send your comments as part of the August 26th meeting.
- Lost and Found items should be reported to the office immediately. Items of lesser value (>\$50) can be secured in the lockbox. Items of higher value need to be turned over to the NPS A.S.A.P.
- If you have Flight 93 Family Members visiting the Memorial and they need access to the site, have them contact Joanne or Barbara at the NPS office. If it is after hours, use the cell phone numbers found on the sheet inside the box lid.
- Please use the plain pens for visitor thoughts/comments books, so it doesn't look like we're promoting places and people outside of the Memorial.
- As we move to September, it's a great time of year to brush up on your Flight 93 facts. *You never know who is in your audience!*

Recent Visitor Comments

9/18/08 Via E-mail

"We were on the way home from taking our older daughter to college in Ohio. The presentation was a wonderful tribute to the brave souls on that flight and what they did on that flight and what they did for our country that day. We live near DC and the thought of what that plane might have destroyed if it had completed it's mission is something too grim to contemplate. The woman who presented the talk did a beautiful job of telling the story. It was the most respectful tribute I think I have ever seen and I thank you for your dedication."