Stipulations Applicable to All Denali NP&P CUA Holders

1. Incident Reporting

All incidents involving serious injury, fatality, or vehicle property damage must be reported immediately by calling the Alaska Regional Communication Center at (907) 683-2276.

2. First Aid and CPR

At a minimum, each guide must be currently certified in basic first aid and CPR. Each group must carry and be familiar with a basic first aid kit, with a valid expiration date, appropriately sized for the group. Documentation must be presented upon request from NPS personnel.

3. Wildlife Safety Messaging

Employees shall be trained in proper wildlife safety protocol for preventing incidents and acting in case of a wildlife encounter. Visitors must be made aware of this protocol prior to beginning activities. Bear spray must be carried for any activity where bears may be present. See the park website for more information on wildlife safety protocol.

4. Bear and Wolf Encounters

- Any bear interactions (wherein a bear's behavior is changed in anyway due to the presence of a human/s) that occur involving clients or guides must be reported using a Bear Human Incident Management System (BHIMS) form.
- Any wolf interactions (wherein a wolf's behavior is changed in anyway due to the presence of a human/s) that occur involving clients or guides must be reported using a Wolf Encounter Form (WEF).
- NPS wildlife staff must be immediately notified anytime a bear makes contact with a human, damages property, continually approaches an area occupied by humans, touches a tent, or shows signs of aggression or excitement toward a human. Contact NPS wildlife staff at dena_wildlife_mgmt@nps.gov or by calling Wildlife Technicians at (907)683-9574.

5. Leave No Trace

All employees who accompany clients in Denali National Park & Preserve must be knowledgeable of Leave No Trace principles. Operations must be conducted with regard to minimizing the impact on park resources and other visitors. Leave No Trace 101 course is recommended for all guides and required for some permit types. Denali-specific Leave No Trace information can be found on the park website. The CUA holder must remove all trash and garbage generated by their activities within the park, including food waste.

6. Closures

Public closures may be established in the interest of maintaining public health, protecting environmental and scenic values, and protecting natural and cultural resources. This may include but is not limited to wildlife activity such as dens/nest sites, kill sites, or potentially hazardous animals.

7. Interpretation

- The Eppley Foundations of Interpretation course is recommended for all guides and required for some permit types. CUA holders must provide effective interpretation which meets the following standards:
- Uses effective techniques to provide opportunities for visitors to make meaningful and relevant intellectual and emotional connections to park resources.
- Is appropriate for the audience.
- Provides a clear focus for their connection with the resources(s) by demonstrating the cohesive development of a relevant idea or ideas, rather than relying primarily on a recital of chronological narrative or a series of related facts. Conveys accurate information about Denali National Park and Preserve and its mission. Access to park information about Wildlife Safety, Leave No Trace, Natural and Cultural History, as well as tips, tools, and training for creating effective visitor experiences can be found online.

8. Employee Performance

All employees must maintain the highest professional standards of conduct, treating each guest/client with respect. Employees must provide quality customer service, show leadership, maintain group management, guide decision making, communicate hazards to visitors, provide relevant safety messaging, and make conservative risk management judgements and decisions during activities. Employees must also respect the freedoms and rights of other groups and individuals they encounter on federal lands.

9. Entrance Fees

CUA holders are required to ensure their clients have paid the park's weekly entrance pass or own a valid Interagency or Denali Pass. Annual and Lifetime passes cover the passholder and up to three other adults, in the passholder's party. Pre-printed/pre-paid entrance fee tickets may also be available through a Third-Party Sales Agreement.

10. Guiding

CUA holders and employees (guides) are not allowed to accompany clients in areas closed to CUA activities and if found doing so, will be assumed to be conducting guiding activities and considered to be in non-compliance of the terms of the CUA. Guides may accompany their clients on the park transportation system but must conduct themselves as a park visitor and not as a guide. Any actions such as providing expertise and/or support to clients will be deemed a violation of this stipulation.

11. Reporting Requirements

The CUA holder must maintain current insurance, business license, and guide certifications and provide to the NPS with their application and upon request.
CUA holders must meet the following annual reporting requirements to maintain a valid authorization. Reporting requirements include:

Document	**Due**

Guide List	With Application and as guides are added
Activity Reports	January 31
Annual Financial Report (form 10-660)	February 28
Annual Fee	Two weeks after the annual report is accepted by the NPS
Insurance Certificate	With application
Entrance Fee Collection Method	May 15 or prior to operating. Email dena_cua@nps.

12. Annual Fees

Required fees are calculated based on the following schedule. Annual fees are based on a percentage of gross receipts for: Land-Based Guiding, Air Transportation, and Auto Transportation.

Gross Receipts	**Annual Fee**
Between $0.00 and $250,000	3% of gross receipts
Between $250,001 and $500,000	4% of gross receipts in addition to the prior amount
Above $500,001	5% of gross receipts in addition to the prior two amounts

Mountaineering: A flat 6% Annual Fee will be applied to gross receipts on all income earned as a result of providing mountaineering services within Denali National Park and Preserve.

13. Commercial Road Access within Denali National Park and Preserve

Commercial passenger-carrying motor vehicles are allowed within the boundaries of Denali National Park and Preserve on the George Parks Highway and on the Denali Park Road as far west as the Denali Visitor Center complex (Mile Post 1.4) and Alaska Railroad Depot. No permit is required for this access. No commercial vehicle may proceed west beyond the Denali Visitor Center complex except as explicitly authorized by a specific CUA.

14. Third Party Advertising

CUA services advertised by third parties must include a statement that the CUA holder will be providing the service. The name of the CUA holder must match the business name or DBA on the CUA application.

15. Spring Meeting

The CUA holder must attend the Spring Meeting annually and provide proof of attendance. The meeting will be offered as a recording and proof of attendance is provided through an online form.